# Second quarter report 2012 

## Report of the Board of Directors - 2nd quarter 2012

## Introduction

The accounts of Santander Consumer Bank AS show the activities of the company in Norway, Sweden and Denmark. In the group section, the Finnish subsidiary is included. All figures and notes were prepared on the assumption that the business is a going concern.

## Business areas

Division Norway
Auto: New Business Volume (NBV) in June was NOK 1.382 M, which was all-time high, and YTD NBV is up $7 \%$ vs. 2011. As the combined car sales, new and used, are up $3.3 \%$ we are outperforming the market with a growth in financed units of $5.8 \%$. Profit before tax (PBT) is above budget, and Return on Assets (ROA) is YTD at $2.15 \%$. Key drivers for the positive development are good margin management and opex control.

Consumer Loans: NBV YTD is back in line with budget, due to very good development in the agent channel over the last three months, as well as TV commercials and good response rates on direct mail. PBT is well above budget and ROA YTD of $6.63 \%$. Gross margin is somewhat lower than budget but more than offset by lower opex and credit losses.

## Sweden

NBV is YTD 8.6 \% lower than budget and 5.2 \% below 2011. New car registrations are down $9 \%$ vs. 2011. PBT is above budget and ROA at a low $0.94 \%$, highly influenced by the added opex related to securitization of the portfolio. Credit losses are above budget and mitigating actions are implemented to reduce these.

Finland
NBV is YTD below budget for both Auto and Consumer Loans. Auto is highly influenced by an overall reduction in car sales due to revised car taxation, based on CO 2 emissions, as well as reduced interest rates among competitors. PBT is above budget and ROA of $1.68 \%$, driven by good margin management.

Denmark
NBV is YTD 25 \% above budget and 2011, with car sales only showing a marginal increase, consequently clearly outperforming the market. PBT is significantly above budget and ROA at $2.15 \%$, driven by asset growth and margin management. Opex is above budget, but purely driven by the increased sales activity.

## Cards

Continued good sales with 16.860 new cards issued YTD vs. budget of 12.600 . Key drivers are results from the first ever TV commercial for Cards in Q2, contributing significantly to the internet channel. PBT is well above budget and ROA YTD of $9.74 \%$, both driven by good margin management.

Total assets for the Nordic business as per June $30^{\text {th }} 2012$ amounted to NOK 60.450 M which is an increase of $12.1 \%$ compared to the same period last year.

## Financial Results

For the Nordic Group the financial result before taxes amounted to NOK 559 M against NOK 590 M the same period last year. The result represents a ROA of $1.71 \%$ of average assets. The operating result is hence down NOK 31 M from second quarter 2011. This is partly due to an increase in losses that amounts to NOK 104 M . The net interest and credit commission income increased with NOK 99 M ( $8.6 \%$ ). Net commission income increased with NOK 10 M (18 \%).

For the parent company (SCB) the operating result totalled NOK 480 M compared to NOK 413 M for second quarter 2011.

## Risk

In the first six months of 2012 the amount of non-performing loans (NPL) is still on a moderate level and the NPL ratio at the end of the quarter equalled $1.90 \%$ for the Nordic Group vs. $2.43 \%$ as of Q2 2011. The positive evolution is driven by continued focus and investments in collection processes, as well as improved and internally developed credit score models with a higher predictive power in terms of customer segmentation and monitoring.

Total loan losses for the first six months of the year for the Group amounted to NOK 221.8 M against NOK 117.4 M in second quarter 2011. This represents an increase of close to $90 \%$ compared to second quarter 2011. This increase in both actual losses and provisions for losses relates mainly to the activities in Norway and Finland, where the timing of bad debt sales also has an impact on the loss level. In 2011 e.g. Finland had higher bad debt sales transactions during the first half of the year, carrying a positive impact on losses. The loan loss ratio came to $0.79 \%$ against $0.45 \%$ in the same period last year. Total loan loss reserves (in balance) at the end of Q2 totalled NOK 938.7 M which represents coverage of $87 \%$ compared to NPL.

## Capital ratio

Santander Consumer Bank applies the standard approach in Basel II, and the core capital ratio according to this methodology was at the $2^{\text {nd }}$ quarter of $20129.69 \%$, compared to $9.07 \%$ at the same time last year.

Lysaker, 25 July 2012

The Board of Directors

| Erik Kongelf <br> (Chairman) |  |
| :---: | :---: |
| Javier Anton | Bruno Montalvo Wilmot <br> (Deputy Chairman) |
| Vibeke Hamre Krey <br> (Employee Representative) | Bjørn Elvestad <br> (Chief Executive Officer) |

## Profit and loss account

| Group |  |  |  | Santander Consumer Bank AS |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30.06.12 | 30.06.11 | 2011 | All amounts in thousands of NOK | Note | 30.06.12 | 30.06.11 | 2011 |
|  |  |  | Interest income and similar income |  |  |  |  |
| 4006 | 3569 | 8045 | Interest and similar income on loans to and receivables from credit institutions |  | 213259 | 3471 | 315433 |
| 1990904 | 1867837 | 3908000 | Interest and similar income on loans to and receivables from customers |  | 1690951 | 1471182 | 3105061 |
| 69162 | 0 | 0 | Interest and similar income on comm. paper, bonds and other securities |  | 51055 | 0 | 66845 |
| 2064072 | 1871406 | 3916045 | Total interest income and similar income |  | 1955265 | 1474653 | 3487339 |
|  |  |  | Interest expenses and similar expenses |  |  |  |  |
| 635733 | 582583 | 1237988 | Interest and similar expenses on debt to credit institutions | 5 | 957320 | 468584 | 1636928 |
| 3910 | 4076 | 8392 | Interest and similar expenses on deposits from and debt to customers |  | 3910 | 4076 | 8392 |
| 156342 | 110515 | 269612 | Interest and similar expenses on issued commercial papers and bonds | 7 | 17406 | 110515 | 43634 |
| 15827 | 15637 | 32251 | Interest on subordinated loan capital | 5 | 15827 | 15637 | 32251 |
| 1718 | 7012 | 12992 | Other interest expenses and similar expenses |  | 41 | 6903 | 2119 |
| 813529 | 719823 | 1561235 | Total interest expenses and similar expenses |  | 994504 | 605716 | 1723324 |
| 1250542 | 1151582 | 2354810 | Net interest and credit commission income |  | 960761 | 868938 | 1764015 |
|  |  |  | Commission income |  |  |  |  |
| 1417 | 1726 | 3473 | Guarantee commissions |  | 907 | 679 | 1464 |
| 137271 | 108529 | 229053 | Other commissions and fees |  | 121579 | 100150 | 201296 |
| 138687 | 110255 | 232526 | Total commission income and income from banking services |  | 122486 | 100829 | 202760 |
|  |  |  | Commission expenses |  |  |  |  |
| 73439 | 55151 | 122599 | Other fees and commission expenses |  | 48803 | 58505 | 91079 |
| 73439 | 55151 | 122599 | Total commission expenses and expenses from banking services |  | 48803 | 58505 | 91079 |
|  |  |  | Net value change and gain/loss on foreign exchange and securities |  |  |  |  |
| 1817 | -5684 | -1865 | Net value change and gain/loss on foreign exchange and securities |  | 4901 | -2 268 | 1734 |
| 1817 | -5684 | -1 865 | Total value change and gain/loss on foreign exchange and securities |  | 4901 | -2 268 | 1734 |
| 16507 | 13424 | 27720 | Other operating income Other operating income |  | 13961 | 12099 | 25460 |
| 16507 | 13424 | 27720 | Total other operating income |  | 13961 | 12099 | 25460 |
|  |  |  | Salaries and administration expenses |  |  |  |  |
| 264043 | 243472 | 529121 | Salaries, fees and other personnel expenses |  | 209663 | 180452 | 384934 |
| 191959 | 188522 | 405774 | Of which: - Salaries |  | 146431 | 132731 | 272827 |
| 31192 | 25668 | 68242 | - Pensions |  | 26013 | 21572 | 60294 |
| 40892 | 29282 | 55105 | - Social costs |  | 37220 | 26149 | 51812 |
| 162591 | 134400 | 303983 | Administration expenses |  | 123840 | 112309 | 250172 |
| 426634 | 377871 | 833104 | Total salaries and administration expenses |  | 333503 | 292762 | 635106 |
|  |  |  | Ordinary depreciation |  |  |  |  |
| 32843 | 27634 | 56034 | Ordinary depreciation |  | 30350 | 25559 | 50571 |
| 55342 | 56567 | 112527 | Ordinary depreciation operational leasing |  | 0 | 0 | 0 |
| 88185 | 84201 | 168561 | Sum ordinary depreciation |  | 30350 | 25559 | 50571 |
| 38905 | 45173 | 79799 | Other operating expenses |  | 26345 | 30457 | 56816 |
| 221778 | 117421 | 281429 | Losses on loans, guarantees etc Loan losses | 2 | 183074 | 158927 | 324619 |
| 221778 | 117421 | 281429 | Total losses on loans, guarantees etc |  | 183074 | 158927 | 324619 |
| 558612 | 589760 | 1127698 | Operating result |  | 480036 | 413388 | 835780 |
| 156770 | 161000 | 311347 | Taxes charge |  | 137431 | 117756 | 235343 |
| 401842 | 428760 | 816351 | Profit after tax |  | 342606 | 295632 | 600436 |
|  |  |  | Allocation of profit after tax |  |  |  |  |
| 401842 | 428760 | 816351 | Transferred to other earned equity |  | 342606 | 295632 | 600436 |
| 401842 | 428760 | 816351 | Total allocations |  | 342606 | 295632 | 600436 |

Statement of comprehensive income

| Group |  | Santander Consumer Bank AS |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{3 0 . 0 6 . 1 2}$ | $\mathbf{3 0 . 0 6 . 1 1}$ | $\mathbf{2 0 1 1}$ | All amounts in thousands of NOK | Note | $\mathbf{3 0 . 0 6 . 1 2}$ | $\mathbf{3 0 . 0 6 . 1 1}$ |
| -8305 | 12310 | 2315 | Net exchange differences on translating foreign operations | -2916 |  |  |
| 401842 | 428760 | 816341 | Profit after tax for the period | -456 |  |  |
| $\mathbf{3 9 3 ~ 5 3 7}$ | $\mathbf{4 4 1 0 7 0}$ | $\mathbf{8 1 8 ~ 6 5 6}$ | Total comprehensive income for the period | 342606 | 295632 | 600436 |

## Profit and loss account - quarterly

| Group |  |  | Santander Consumer Bank AS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Q2 2012 | Q2 2011 | All amounts in thousands of NOK | Note | Q2 2012 | Q2 2011 |
|  |  | Interest income and similar income |  |  |  |
| 2447 | -1 762 | Interest and similar income on loans to and receivables from credit institutions |  | 111294 | -1 823 |
| 995692 | 912608 | Interest and similar income on loans to and receivables from customers |  | 847001 | 747490 |
| 35464 | 34248 | Interest and similar income on comm. paper, bonds and other securities |  | 24394 | 0 |
| 1033603 | 945094 | Total interest income and similar income |  | 982690 | 745667 |
|  |  | Interest expenses and similar expenses |  |  |  |
| 310814 | 286128 | Interest and similar expenses on debt to credit institutions | 5 | 463796 | 225515 |
| 1905 | 2032 | Interest and similar expenses on deposits from and debt to customers |  | 1905 | 2032 |
| 70508 | 81049 | Interest and similar expenses on issued commercial papers and bonds | 7 | 8708 | 81049 |
| 7649 | 7184 | Interest on subordinated loan capital | 5 | 7649 | 7184 |
| 1624 | -5 375 | Other interest expenses and similar expenses |  | -22 | -5 412 |
| 392499 | 371017 | Total interest expenses and similar expenses |  | 482036 | 310368 |
| 641103 | 574077 | Net interest and credit commission income |  | 500654 | 435299 |
|  |  | Commission income |  |  |  |
| 386 | 1397 | Guarantee commissions |  | 308 | 350 |
| 72323 | 66024 | Other commissions and fees |  | 64447 | 61398 |
| 72708 | 67420 | Total commission income and income from banking services |  | 64755 | 61748 |
|  |  | Commission expenses |  |  |  |
| 37971 | 25204 | Other fees and commission expenses |  | 29630 | 30389 |
| 37971 | 25204 | Total commission expenses and expenses from banking services |  | 29630 | 30389 |
|  |  | Net value change and gain/loss on foreign exchange and securities |  |  |  |
| 343 | -2 044 | Net value change and gain/loss on foreign exchange and securities |  | 680 | -2 414 |
| 343 | -2 044 | Total value change and gain/loss on foreign exchange and securities |  | 680 | -2 414 |
|  |  | Other operating income |  |  |  |
| 6589 | 5217 | Other operating income |  | 6240 | 5048 |
| 6589 | 5217 | Total other operating income |  | 6240 | 5048 |
|  |  | Salaries and administration expenses |  |  |  |
| 136701 | 125708 | Salaries, fees and other personnel expenses |  | 106664 | 89406 |
| 104104 | 102302 | Of which: - Salaries |  | 78457 | 69677 |
| 13650 | 11052 | - Pensions |  | 11195 | 9074 |
| 18947 | 12354 | - Social costs |  | 17012 | 10655 |
| 74817 | 67573 | Administration expenses |  | 61884 | 57090 |
| 211517 | 193281 | Total salaries and administration expenses |  | 168548 | 146496 |
|  |  | Ordinary depreciation |  |  |  |
| 16148 | 13955 | Ordinary depreciation |  | 14879 | 12908 |
| 27797 | 28641 | Ordinary depreciation operational leasing |  | 0 | 0 |
| 43945 | 42596 | Sum ordinary depreciation |  | 14879 | 12908 |
| 19466 | 24158 | Other operating expenses |  | 13536 | 16953 |
|  |  | Losses on loans, guarantees etc |  |  |  |
| 84369 | 72591 | Loan losses | 2 | 79610 | 77416 |
| 84369 | 72591 | Total losses on loans, guarantees etc |  | 79610 | 77416 |
| 323475 | 286841 | Operating result |  | 266125 | 215520 |
| 89710 | 78446 | Taxes charge |  | 75500 | 62419 |
| 233765 | 208395 | Profit after tax |  | 190625 | 153100 |
|  |  | Allocation of profit after tax |  |  |  |
| 233765 | 208395 | Transferred to other earned equity |  | 190625 | 153100 |
| 233765 | 208395 | Total allocations |  | 190625 | 153100 |

Statement of comprehensive income

| Group |  |  | Santander Consumer Bank AS |  |
| ---: | ---: | :--- | ---: | ---: |
| Q2 2012 | Q2 2011 | All amounts in thousands of NOK | Note | Q2 2012 |
| -5197 | 19593 | Q2 2011 |  |  |
| 233765 | 208395 | Profit after tax for the period | -159 |  |
| $\mathbf{2 2 8 5 6 8}$ | $\mathbf{2 2 7 9 8 8}$ | Total comprehensive income for the period | 190625 | 153100 |

## Balance sheet

## Assets

| Group |  |  |  | Santander Consumer Bank AS |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30.06.12 | 30.06.11 | 2011 | All amounts in thousands of NOK | Note | 30.06.12 | 30.06.11 | 2011 |
|  |  |  | Cash and receivables on central banks |  |  |  |  |
| 0 | 0 | 0 | Cash and receivables on central banks |  | 0 | 0 | 0 |
| 0 | 0 | 0 | Total cash and receivables on central banks |  | 0 | 0 | 0 |
|  |  |  | Deposits with and receivables on financial institutions |  |  |  |  |
| 1792542 | 130489 | 896992 | Deposits with Norwegian financial institutions |  | 922854 | 127928 | 592585 |
| 1792542 | 130489 | 896992 | Total deposits with and loans to financial institutions |  | 922854 | 127928 | 592585 |
|  |  |  | Loans to customers |  |  |  |  |
| 1996951 | 1782332 | 1894581 | Credit cards |  | 1996951 | 1782332 | 1894581 |
| 44564814 | 41129724 | 42797325 | Installment loans | 8 | 36270852 | 32089586 | 34109784 |
| 10209948 | 9424513 | 9729300 | Financial leasing |  | 9749563 | 8910204 | 9282009 |
| 56771714 | 52336570 | 54421206 | Total loans before individual and group write-downs |  | 48017366 | 42782123 | 45286375 |
| 106820 | 86891 | 102781 | -Individual write-downs | 2,3,4 | 68796 | 56189 | 64206 |
| 831838 | 847508 | 820266 | -Group write-downs | 2,3,4 | 589777 | 510885 | 543390 |
| 55833056 | 51402171 | 53498159 | Net loans |  | 47358793 | 42215049 | 44678779 |
| 40141 | 39640 | 39435 | Repossessed assets |  | 21276 | 25179 | 19013 |
|  |  |  | Commercial papers, bonds and other fixed-income securities |  |  |  |  |
| 0 | 0 | 0 | Commercial papers and bonds | 7 | 3017020 | 0 | 3017020 |
| 0 | 0 | 0 | Total commercial papers, bonds and other fixed-income securities |  | 3017020 | 0 | 3017020 |
|  |  |  | Ownership interests in group companies |  |  |  |  |
| 0 | 0 | 0 | Ownership interest in credit institutions |  | 985118 | 1019121 | 1014665 |
| 0 | 0 | 0 | Sum ownership interest in group companies |  | 985118 | 1019121 | 1014665 |
|  |  |  | Intangible assets |  |  |  |  |
| 434895 | 450533 | 442718 | Goodwill |  | 102980 | 106100 | 105988 |
| 108148 | 109842 | 106965 | Deferred tax assets |  | 0 | 0 | 0 |
| 238290 | 189559 | 204653 | Other intangible assets |  | 226228 | 175423 | 190688 |
| 781333 | 749934 | 754337 | Total intangible assets |  | 329208 | 281523 | 296676 |
|  |  |  | Fixed assets |  |  |  |  |
| 30595 | 26260 | 28230 | Machinery, fittings and vehicles |  | 24179 | 21395 | 21164 |
| 420174 | 429721 | 410661 | Operational leasing |  | 0 | 0 | 0 |
| 450769 | 455981 | 438891 | Total fixed assets |  | 24179 | 21395 | 21164 |
|  |  |  | Other assets |  |  |  |  |
| 1241967 | 884601 | 1279939 | Consignment |  | 633214 | 447015 | 730269 |
| 186058 | 143140 | 156089 | Other assets |  | 104795 | 67978 | 78873 |
| 1428025 | 1027741 | 1436028 | Total other assets |  | 738009 | 514992 | 809143 |
|  |  |  | Prepayments and earned income |  |  |  |  |
| 124384 | 102696 | 128378 | Earned income not received and prepaid expenses not incurred |  | 86007 | 107999 | 77525 |
| 124384 | 102696 | 128378 | Total prepayments and earned income |  | 86007 | 107999 | 77525 |
| 60450251 | 53908652 | 57192220 | Total assets |  | 53482463 | 44313186 | 50526570 |

## Balance sheet <br> Liabilities and equity

| Group |  |  |  | Santander Consumer Bank AS |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30.06.12 | 30.06.11 | 2011 | (All amounts in thousands of NOK) | Note | 30.06.12 | 30.06.11 | 2011 |
|  |  |  | Debt to credit institutions |  |  |  |  |
| 41497488 | 37656888 | 38395657 | Loans and deposits from credit institutions with an agreed term | 5 | 44880862 | 28558665 | 42112120 |
| 41497488 | 37656888 | 38395657 | Total loans and deposits from financial institutions |  | 44880862 | 28558665 | 42112120 |
|  |  |  | Deposits from and debt to customers |  |  |  |  |
| 231996 | 270802 | 258827 | Deposits from and debt to customers repayable on notice |  | 231996 | 270802 | 258827 |
| 231996 | 270802 | 258827 | Total deposits from customers |  | 231996 | 270802 | 258827 |
| 3885 | 0 | 0 | Financial derivatives |  | 0 | 0 | 0 |
|  |  |  | Debt established by issuing securities |  |  |  |  |
| 0 | 524887 | 0 | Certificates and other short term loan raising | 7 | 0 | 524887 | 0 |
| 10300623 | 7983106 | 10490328 | Bonds and other long term loan raising | 7 | 724717 | 7983106 | 854415 |
| 10300623 | 8507993 | 10490328 | Total debt established by issuing securities |  | 724717 | 8507993 | 854415 |
|  |  |  | Other debt |  |  |  |  |
| 552450 | 556836 | 547939 | Other debt |  | 406820 | 493201 | 419394 |
| 552450 | 556836 | 547939 | Total other debt |  | 406820 | 493201 | 419394 |
|  |  |  | Allocations for expenses incurred and liabilities |  |  |  |  |
| 728936 | 602903 | 710258 | Expenses incurred and earned income not received |  | 465545 | 407477 | 401103 |
| 103402 | 55846 | 98575 | Pension liabilities |  | 103402 | 55846 | 98575 |
| 366212 | 362913 | 418915 | Deferred tax |  | 366212 | 354763 | 418915 |
| 1198551 | 1021662 | 1227749 | Total allocations for liabilities |  | 935159 | 818087 | 918594 |
| 655183 | 655183 | 655183 | Subordinated loan capital Other subordinated loan capital | 5 | 655183 | 655183 | 655183 |
| 655183 | 655183 | 655183 | Total subordinated loan capital |  | 655183 | 655183 | 655183 |
| 54440176 | 48669363 | 51575683 | Total liabilities |  | 47834736 | 39303930 | 45218533 |
|  |  |  | Equity <br> Paid-in equity |  |  |  |  |
| 2982469 | 2662469 | 2982469 | Share capital |  | 2982469 | 2662469 | 2982469 |
| 891314 | 891314 | 891314 | Share premium capital |  | 891314 | 891314 | 891314 |
| 566008 | 320008 | 566008 | Paid in, not registered share capital |  | 566008 | 320008 | 566008 |
| 4439791 | 3873791 | 4439791 | Total paid-in equity |  | 4439791 | 3873791 | 4439791 |
| 1570284 | 1365497 | 1176746 | Earned equity Other equity |  | 1207936 | 1135464 | 868246 |
| 1570284 | 1365497 | 1176746 | Total earned equity |  | 1207936 | 1135464 | 868246 |
| 6010075 | 5239288 | 5616537 | Total equity |  | 5647727 | 5009255 | 5308037 |
| 60450251 | 53908652 | 57192220 | Total liabilities and equity |  | 53482463 | 44313186 | 50526570 |
|  |  |  | Conditional liabilities |  |  |  |  |
| 132613 | 134207 | 132018 | Guarantee liabilities |  | 132613 | 134207 | 132018 |

## Statements of changes in equity

## Group:

| Total |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| All amounts in thousands of NOK | Share capital | Share <br> capital <br> premium | Other equity |

## Santander Consumer Bank AS:

| All amounts in thousands of NOK | Share capital | Share capital premium | Other equity | Total |
| :---: | :---: | :---: | :---: | :---: |
| Equity as at 31.12.2011 | 3548477 | 891314 | 868246 | 5308037 |
| Conversion differences foreign currencies (branches) |  |  | -2 916 | -2 916 |
| Profit for the period |  |  | 342606 | 342606 |
| Total comprehensive income for the period | 0 | 0 | 339690 | 339690 |
| Equity as at 30.06.2012 | 3548477 | 891314 | 1207936 | 5647727 |

## Cash flow statement

Group
Santander Consumer Bank AS

| 30.06.12 | 30.06.11 | 31.12.11 | All amounts in thousands of NOK | 30.06.12 | 30.06.11 | 31.12.11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cash flow from operations |  |  |  |
| 2535620 | 2175238 | 4538570 | Receipts of interest | 2163103 | 1770316 | 3738968 |
| -3152174 | -2922 158 | -5 546467 | Net disbursement/payments on customer loans | -5 984737 | -3 006718 | - 5973027 |
| -26 831 | -14 166 | -26141 | Net receipts/payments from banking customers | -26831 | -14 166 | -26141 |
| -390 279 | -446700 | -935 343 | Payments of operating costs | -313760 | -335985 | -664760 |
| 35194 | 44211 | 101647 | Recovered on previously recognised losses | 31117 | 28375 | 73592 |
| -197562 | -130 343 | -214 434 | Taxes paid | -187 307 | -126 497 | -163981 |
| -1275 | -197618 | -239 124 | Increase/reduction in prepayments | -10341 | -201894 | -213 543 |
| 37497 | 55237 | 537617 | Net receipts/payments on other operating activities | 74755 | 119721 | 14647 |
| 37972 | -303 443 | -698779 | Net receipts/payments from consignment | 97055 | -168594 | -450 660 |
| -1121838 | -1739741 | -2482453 | Net cash flow from operating activities | -4156945 | -1935441 | -3664905 |


|  | Cash flow from investment activities |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| -35208 | -26960 | -57331 | Net payments on purchase/sale of fixed assets etc. | -33364 | -24601 | -50571 |
| 0 | 205829 | 0 | Net payments from subsidiaries | 0 | 205829 | 201734 |
| $\mathbf{- 3 5 ~ 2 0 8}$ | $\mathbf{1 7 8 8 6 9}$ | $\mathbf{- 5 7 3 3 1}$ | Net cash flow from investment activities | $\mathbf{- 3 3} \mathbf{3 6 4}$ | $\mathbf{1 8 1} \mathbf{2 2 8}$ | $\mathbf{1 5 1 ~ 1 6 3}$ |



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# Notes to the financial accounts of Santander Consumer Bank AS and the consolidated financial accounts for second quarter 2012 

## 1. Accounting principles

The second quarter accounts for 2012 are prepared in accordance with simplified IFRS as described in the Norwegian accounting act § 3-9, IAS 34 - Interim financial reporting, and the accounting regulations issued by Finanstilsynet (the Financial Supervisory Authority of Norway).

The interim accounts do not include all the information and disclosures required for full annual accounts and should be read in conjunction with the company's annual report as of 31 December 2011. There have not been any changes of accounting principles in 2012. The annual report for 2011 may be obtained by contacting Santander Consumer Bank AS, Strandveien 18, Lysaker - or by visiting www.santander.no.

The accounts show the activities of the company in Norway, Sweden and Denmark (Santander Consumer Bank AS). In the group accounts, the Finnish subsidiary (Santander Consumer Finance OY) and the special purpose vehicles Bilkreditt 1 ltd. and Bilkreditt 2 ltd. related to the securitized portfolios are included.

The consolidated accounts for second quarter 2012 for Santander Consumer Bank AS were approved by the board of directors 25 July 2012.

## 2. Losses and write-downs

## Group:

Loan losses expenses

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{2 0 1 1}$ |
| :--- | ---: | ---: | ---: |
| Write-downs at the end of the period | 938658 | 934399 | 923047 |
| +/ - Rate adjustment opening balance | 10742 | 1966 | 1952 |
| - Write-downs at the beginning of the period | -923047 | -958185 | -958185 |
| + Total recognised losses | 252730 | 256715 | 528121 |
| - Recoveries on recognised losses | -57303 | -117473 | -213507 |
| Loan losses | $\mathbf{2 2 1 7 7 8}$ | $\mathbf{1 1 7 4 2 2}$ | $\mathbf{2 8 1 4 2 9}$ |

Individual- and group write-downs

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{3 1 . 1 2 . 2 0 1 1}$ |
| :--- | ---: | ---: | ---: |
| Individual write-downs at the beginning of the period | 102781 | 96286 | 96286 |
| +/ - Rate adjustment opening balance | -3202 | 1099 | 1122 |
| Reclassification from individual to group write-downs | 0 | 17811 | 18560 |
| - Recognised losses covered by earlier write-downs | 0 | 0 | 0 |
| - Reversal of earlier individual write-downs | 0 | 0 | 0 |
| + Individual write-downs for the period | 7241 | -28306 | -13186 |
| Individual write-downs at the end of the period | $\mathbf{1 0 6 ~ 8 2 0}$ | $\mathbf{8 6 ~ 8 9 0}$ | $\mathbf{1 0 2 ~ 7 8 1}$ |
|  |  |  |  |
|  | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{3 1 . 1 2 . 2 0 1 1}$ |
| Group write-downs at the beginning of the period | 820266 | 861899 | 861899 |
| +/ - Rate adjustment opening balance | -7540 | -3065 | -3074 |
| Reclassification from individual to group write-downs | 0 | -79183 | -18560 |
| +/ - Write-downs for the period | 19112 | 67857 | -20001 |
| Group write-downs at the end of the period | $\mathbf{8 3 1 8 3 8}$ | $\mathbf{8 4 7 5 0 8}$ | $\mathbf{8 2 0} \mathbf{5 6 6}$ |

## Santander Consumer Bank AS:

Loan losses expenses

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{2 0 1 1}$ |
| :--- | ---: | ---: | ---: |
| Write-downs at the end of the period | 658573 | 567074 | 607595 |
| +/ - Rate adjustment opening balance | 1887 | 1464 | 95 |
| - Write-downs at the beginning of the period | -607595 | -532436 | -532436 |
| + Total recognised losses | 161498 | 152370 | 327977 |
| - Recoveries on recognised losses | -31288 | -29545 | -78612 |
| Loan losses | $\mathbf{1 8 3 0 7 4}$ | $\mathbf{1 5 8 9 2 7}$ | $\mathbf{3 2 4 6 1 9}$ |

Individual- and group write-downs

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{3 1 . 1 2 . 2 0 1 1}$ |
| :--- | ---: | ---: | ---: |
| Individual write-downs at the beginning of the period | 64206 | 44845 | 44845 |
| +/ - Rate adjustment opening balance | -373 | -123 | -8 |
| Reclassification from individual to group write-downs | 0 | 17811 | 18560 |
| - Recognised losses covered by earlier write-downs | 0 | 0 | 0 |
| - Reversal of earlier individual write-downs | 0 | 0 | 0 |
| + Individual write-downs for the period | 4963 | -6344 | 809 |
| = Individual write-downs at the end of the period | $\mathbf{6 8 7 9 6}$ | $\mathbf{5 6 1 8 9}$ | $\mathbf{6 4 2 0 6}$ |
|  | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{3 1 . 1 2 . 2 0 1 1}$ |
| Group write-downs at the beginning of the period | 543388 | 487591 | 487591 |
| +/ - Rate adjustment opening balance | -1514 | -1341 | -87 |
| Reclassification from individual to group write-downs | 0 | -17811 | -18560 |
| +/ - Write-downs for the period | 47903 | 42446 | 74444 |
| = Group write-downs at the end of the period | $\mathbf{5 8 9} \mathbf{7 7 7}$ | $\mathbf{5 1 0}$ | $\mathbf{5 8 5}$ |

## 3. Non-performing and loss exposed loans

## Group:

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 1 2}$ | $\mathbf{3 0 . 0 6 . 1 1}$ | $\mathbf{3 1 . 1 2 . 1 1}$ |
| :--- | ---: | ---: | ---: |
| Gross non-performing- and other loss exposed loans | 1079338 | 1116297 | 1026820 |
| Individual write-downs | 106820 | 86891 | 102781 |
| Group write-downs | 831838 | 847508 | 820266 |
| Net non performing- and other loss exposed loans | 140681 | 181898 | 103773 |

## Santander Consumer Bank AS:

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 1 2}$ | $\mathbf{3 0 . 0 6 . 1 1}$ | $\mathbf{3 1 . 1 2 . 1 1}$ |
| :--- | ---: | ---: | ---: |
| Gross non-performing- and other loss exposed loans | 954436 | 984977 | 899447 |
| Individual write-downs | 68796 | 56189 | 64206 |
| Group write-downs | 589777 | 510885 | 543390 |
| Net non performing- and other loss exposed loans | 295862 | 417903 | 291851 |

## 4. Risk classification

## Group:

31.03.2012

| All amounts in thousands of NOK | Very good | Good | Medium | Less good | Default | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Gross loans | 51348524 | 3365388 | 735897 | 242567 | 1079338 | 56771714 |
| Write downs | 372608 | 37530 | 36952 | 47717 | 443851 | 938658 |
| Net 31.03 .12 | $\mathbf{5 0 9 7 5 9 1 7}$ | $\mathbf{3 3 2 7 8 5 7}$ | $\mathbf{6 9 8 9 4 5}$ | $\mathbf{1 9 4 8 5 1}$ | $\mathbf{6 3 5 4 8 7}$ | $\mathbf{5 5 8 8 8 3 0 5 6}$ |

31.03.2011

| All amounts in thousands of NOK | Very good | Good | Medium | Less good | Default | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Gross loans | 46818082 | 3206558 | 819508 | 219720 | 1272701 | 52336570 |
| Write downs | 346951 | 48222 | 45959 | 51328 | 441939 | 934399 |
| Net 31.03 .11 | $\mathbf{4 6 4 7 1 \mathbf { 1 3 2 }}$ | $\mathbf{3 1 5 8 \mathbf { 3 3 6 }}$ | $\mathbf{7 7 3 5 4 9}$ | $\mathbf{1 6 8 3 9 2}$ | $\mathbf{8 3 0 7 6 3}$ | $\mathbf{5 1 \mathbf { 4 0 2 } \mathbf { 1 7 1 }}$ |

The company makes use of a risk classification system, which is based on objective valuation when granting/amending loans. The risk groups had a fairly stable development during first quarter 2012. The development of the portfolio is under continuous surveillance.

## Santander Consumer Bank AS:

31.03.2012

| All amounts in thousands of NOK | Very good | Good | Medium | Less good | Default | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Gross loans | 43893296 | 2451474 | 548856 | 169305 | 954436 | 48017366 |
| Write downs | 211331 | 23360 | 21589 | 33595 | 368699 | 658573 |
| Net 31.03 .12 | $\mathbf{4 3 6 8 1 9 6 5}$ | $\mathbf{2 4 2 8 1 1 4}$ | $\mathbf{5 2 7 \mathbf { 2 6 7 }}$ | $\mathbf{1 3 5 7 1 0}$ | $\mathbf{5 8 5 7 3 7}$ | $\mathbf{4 7 \mathbf { 3 5 8 7 } \mathbf { 7 9 3 }}$ |


| 31.03.2011 |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| All amounts in thousands of NOK | Very good | Good | Medium | Less good | Default | Total |
| Gross loans | 38871535 | 2212822 | 557205 | 155585 | 984977 | 42782123 |
| Write downs | 105850 | 29046 | 29113 | 33545 | 369521 | 567074 |
| Net 31.03 .11 | $\mathbf{3 8 7 6 5 6 8 5}$ | $\mathbf{2 1 8 3 7 7 6}$ | $\mathbf{5 2 8 0 9 2}$ | $\mathbf{1 2 2 0 4 0}$ | $\mathbf{6 1 5 4 5 6}$ | $\mathbf{4 2} \mathbf{2 1 5 0 4 9}$ |

## 5. Receivables and liabilities to group companies

## Group:

| All amounts in thousands of NOK | $\begin{gathered} \text { Interest } \\ \text { 30.06.12 } \end{gathered}$ | 30.06.2012 | 30.06.2011 |
| :---: | :---: | :---: | :---: |
| Santander Consumer Group |  |  |  |
| Loans from credit institutions | 634171 | 41409783 | 37656888 |
| Of which: |  |  |  |
| Santander Benelux |  | 34202679 | 26807033 |
| Santander Consumer Finance S.A. |  | 7207104 | 10849855 |
| Accrued interest / other debt |  | 173165 | 217319 |
| Subordinated loan capital | 15827 | 655183 | 655183 |
| Of which: |  |  |  |
| Banco Santander |  | 180000 | 180000 |
| Santander Benelux |  | 210000 | 210000 |
| Santander Consumer Finance S.A. |  | 265183 | 265183 |
| Accrued interest / other debt |  | 3168 | 3089 |
| Subordinated loan capital |  | 30.06.2012 | 30.06.2011 |
| MNOK 180, maturity September 2016, 3 month NIBOR + 0,55 \% |  | 180000 | 180000 |
| MNOK 80, maturity October 2017, 3 month NIBOR + 1,00 \% |  | 80000 | 80000 |
| MNOK 80, maturity September 2018, 3 month NIBOR + 2,41 \% |  | 80000 | 80000 |
| MNOK 210, maturity June 2019, 6 month NIBOR + 3,43 \% |  | 210000 | 210000 |
| MNOK 105, maturity December 2020, 12 month EURIBOR + 3,20\% |  | 105183 | 105183 |
| Total subordinated loan capital |  | 655183 | 655183 |

## Santander Consumer Bank AS:

| All amounts in thousands of NOK | $\begin{aligned} & \text { Interest } \\ & \text { 30.06.12 } \end{aligned}$ | 30.06.2012 | 30.06.2011 |
| :---: | :---: | :---: | :---: |
| Santander Consumer Group |  |  |  |
| Loans from credit institutions | 532548 | 35102988 | 28506748 |
| Of which: |  |  |  |
| Santander Benelux |  | 33829421 | 26575446 |
| Santander Consumer Finance S.A. |  | 1273567 | 1931303 |
| Accrued interest / other debt |  | 127931 | 126193 |
| Subordinated loan capital | 15827 | 655183 | 655183 |
| Of which: |  |  |  |
| Banco Santander |  | 180000 | 180000 |
| Santander Benelux |  | 210000 | 210000 |
| Santander Consumer Finance S.A. |  | 265183 | 265183 |
| Accrued interest / other debt |  | 3168 | 3089 |
| Subordinated loan capital |  | 30.06.2012 | 30.06.2011 |
| MNOK 180, maturity September 2016, 3 month NIBOR + 0,55 \% |  | 180000 | 180000 |
| MNOK 80, maturity October 2017, 3 month NIBOR + 1,00 \% |  | 80000 | 80000 |
| MNOK 80, maturity September 2018, 3 month NIBOR + 2,41\% |  | 80000 | 80000 |
| MNOK 210, maturity June 2019, 6 month NIBOR + 3,43 \% |  | 210000 | 210000 |
| MNOK 105, maturity December 2020, 12 month EURIBOR + 3,20\% |  | 105183 | 105183 |
| Total subordinated loan capital |  | 655183 | 655183 |

## 6. Capital adequacy

## Group:

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ |
| :--- | ---: | ---: |
| Core capital | 5068272 | 4292199 |
| Eligible supplementary capital | 619183 | 655183 |
| Total primary capital | 5687455 | 4947382 |
|  |  |  |
| Minimum capital requirement (pilar I) |  |  |
| Credit risk | 3871936 | 3549943 |
| Market risk | 22960 | 16935 |
| Operational risk | 354960 | 294200 |
| Deductions in capital requirement | -66547 | -67801 |
| Total minimum capital requirement (pilar I) | 4183309 | 3785277 |
| Capital ratio |  |  |
| Core capital ratio | $10,88 \%$ | $10,46 \%$ |

Financial information in accordance with the capital requirement regulation is published at www.santander.no. Information according to Pilar 3 will be published at www.santander.no.

## Santander Consumer Bank AS:

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ |
| :--- | ---: | ---: |
| Core capital | 5215939 | 4574186 |
| Eligible supplementary capital | 619183 | 655183 |
| Total primary capital | 5835122 | 5229369 |
|  |  |  |
| Minimum capital requirement (pilar I) |  |  |
| Credit risk | 3313990 | 2960467 |
| Market risk | 11193 | 8335 |
| Operational risk | 264687 | 229609 |
| Deductions in capital requirement | -47182 | -40871 |
| Total minimum capital requirement (pilar I) | 3542688 | 3157541 |
| Capital ratio |  | $13,18 \%$ |
| Core capital ratio | $11,78 \%$ | $11,59 \%$ |

## 7. Issued securities

## Group:

Specification of issued securities
All amounts in thousands NOK

|  | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ |
| :--- | ---: | ---: |
| Issued commercial papers | 0 | 524887 |
| Issued bonds | 10300623 | 7983106 |
| Total liability issued securities | $\mathbf{1 0 3 0 0} \mathbf{6 2 3}$ | $\mathbf{8 5 0 7 9 9 3}$ |

## Changes in liability issued securities

| All amounts in thousands NOK | Book value <br> 31.12 .11 | New issues/ <br> repurchase | Payments | Amortisation | Book value <br> 30.06 .12 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Issued commercial papers | 0 |  |  | 0 |  |
| Issued bonds | 10490328 | 3060116 | -3250209 | 389 | 10300623 |
| Total liability issued securities | $\mathbf{1 0 4 9 0 3 2 8}$ | $\mathbf{3 0 6 0 1 1 6}$ | $\mathbf{- 3 ~ 2 5 0 ~ 2 0 9}$ | $\mathbf{3 8 9}$ | $\mathbf{1 0 3 0 0} \mathbf{3 0 2}$ |

## Specification of issued securities

All amounts in thousands NOK

## Bonds

|  |  | Net nominal |  |  |  |  |
| :--- | :--- | ---: | :--- | ---: | ---: | ---: |
| ISIN number | Issuer | value | Currency | Interest | Call date | Book value <br> 30.06 .12 |
| NO0010588098 | Santander Consumer Bank AS | 500000 | NOK | Floating | 24.09 .2012 | 474340 |
| NO0010588080 | Santander Consumer Bank AS | 250000 | NOK | Floating | 24.09 .2013 | 249400 |
| XS0595990978 | Bilkreditt 1 ltd. | 3965000 | NOK | Floating | 25.06 .2025 | 1492525 |
| XS0595991273 | Bilkreditt 1 ltd. | 4677000 | NOK | Floating | 25.06 .2025 | 1760540 |
| n/a | Bilkreditt 1 ltd. | 2013440 | NOK | Floating | 25.06 .2025 | 2013440 |
| XS0706720496 | Bilkreditt 2 ltd. | 4770000 | NOK | Floating | 25.04 .2026 | 3556832 |
| n/a | Bilkreditt 2 ltd. | 1003580 | NOK | Floating | 25.04 .2026 | 1003580 |
| n/a | SCF Rahoituspalvelut LTD | 3060116 | NOK | Floating | 25.01 .2020 | 2760010 |
| n/a | 604700 | NOK | Floating | 25.01 .2020 | 599054 |  |
| Amortisation |  |  |  |  |  | 977 |
| Totals issued bonds |  |  |  |  | 13916698 |  |

Repurchase

| Repurchased own issued bonds | 3616074 |
| :--- | ---: |
| Total repurchased own securities | 3616074 |
| Total issued securities | $\mathbf{1 0 3 0 0 6 5 2 3}$ |

## Santander Consumer Bank AS:

## Specification of issued securities

All amounts in thousands NOK

|  | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ |
| :--- | ---: | ---: |
| Issued commercial papers | 0 | 524887 |
| Issued bonds | 724717 | 7983106 |
| Total liability issued securities | $\mathbf{7 2 4} \mathbf{7 1 7}$ | $\mathbf{8 5 0 7 9 9 9 3}$ |

## Changes in liability issued securities

| All amounts in thousands NOK | Book value <br> 31.12 .1 | New issues/ <br> repurchase | Payments | Book value <br> Amortisation |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Issued commercial papers | 0 | 0 | 0 | 0 | 0 |
| Issued bonds | 854415 | 0 | -130087 | 389 | 724717 |
| Total liability issued securities | $\mathbf{8 5 4 ~ 4 1 5}$ | $\mathbf{0}$ | $\mathbf{- 1 3 0 ~ 0 8 7}$ | $\mathbf{3 8 9}$ | $\mathbf{7 2 4 7 1 7}$ |

## Specification of issued securities

All amounts in thousands NOK

Bonds

| ISIN number | Issuer | Net nominal value | Currency | Interest | Call date | Book value $30.06 .12$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NO0010588098 | Santander Consumer Bank AS | 500000 | NOK | Floating | 24.09.2012 | 474340 |
| NO0010588080 | Santander Consumer Bank AS | 250000 | NOK | Floating | 24.09.2013 | 249400 |
| Amortisation |  |  |  |  |  | 977 |
| Totals issued bon |  |  |  |  |  | 724717 |

Repurchase

| Repurchased own issued bonds | 0 |
| :--- | :--- |
| Total repurchased own securities | 0 |

## 8. Securitization

## Santander Consumer Bank AS:

The balance of "Loans to customers - Installment loans" in the balance sheets includes, inter alia, the securitized loans transferred to third parties on which the Group has retained risks, albeit partially, and which therefore, in accordance with current accounting standards, cannot be derecognized. The breakdown of the securitized loans, classified on the basis of whether the requirements stipulated for derecognition were met, is as follows:

| All amounts in thousands of NOK | $\mathbf{3 0 . 0 6 . 2 0 1 2}$ | $\mathbf{3 0 . 0 6 . 2 0 1 1}$ | $\mathbf{3 1 . 1 2 . 2 0 1 1}$ |
| :--- | ---: | ---: | ---: | ---: |
| Derecognized | 0 | 0 | 0 |
| Retained in the balance sheet | 9418579 | 8684224 | 12024712 |
| Total liability issued securities | $\mathbf{9 4 1 8 5 7 9}$ | $\mathbf{8 6 8 4 2 2 4}$ | $\mathbf{1 2 ~ 0 2 4 ~ 7 1 2}$ |

## Statement pursuant to Section 5-6 of the Securities Trading Act

We hereby confirm that the half-yearly financial statements for the Group and the company for the period 1 January through 30 June 2012 to the best of our knowledge have been prepared in accordance with IAS 34 Interim Financial Reporting, and give a true and fair view of the assets, liabilities, financial position and profit and loss of the Group and the company taken as a whole.

To the best of our knowledge, the half-yearly report gives a true and fair:

- overview of important events that occurred during the accounting period and their impact on the half-yearly financial statements
- description of the principal risks and uncertainties facing the Group over the next accounting period
- description of major transactions with related parties.

Lysaker, 25 July 2012
The Board of Directors

| Erik Kongelf <br> (Chairman) |  | Bruno Montalvo Wilmot <br> (Deputy Chairman) | Eduardo Garcia Arroyo |
| :---: | :---: | :---: | :---: | :---: |
| Javier Anton | Bjørn Elvestad <br> Vibeke Hamre Krey <br> (Employee Representative) | Michael Hvidsten <br> (Chief Executive Officer) |  |

d) Santander

CONSUMER BANK


[^0]:    * In 2011 "increase/reductions in bonds" are included in the line "increase/reductions in loans from credit institutions"

